

# Annual Report 2018



your money, your way

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# "Credit unions lead the way for low interest rates"

## - Rate City 2018

RateCity is one of Australia's leading financial comparison websites.

# Our purpose

Since we were founded with the amalgamation of Collieries Employees CU and Southern Mutual CU in 1972, our purpose has always been the same – to help our members achieve financial success.

## Our tradition

Our Credit Union was formed by people who believed in the spirit of cooperation. For over 46 years, the tradition of serving our members through good times and bad has remained at the heart of everything we do.

We have also welcomed other mutuals into our family through mergers with Norwarra Credit Union, Unicom Credit Union (now Catalyst Money), Shoalhaven Paper Mill Employees Credit Union and Western City Credit Union.

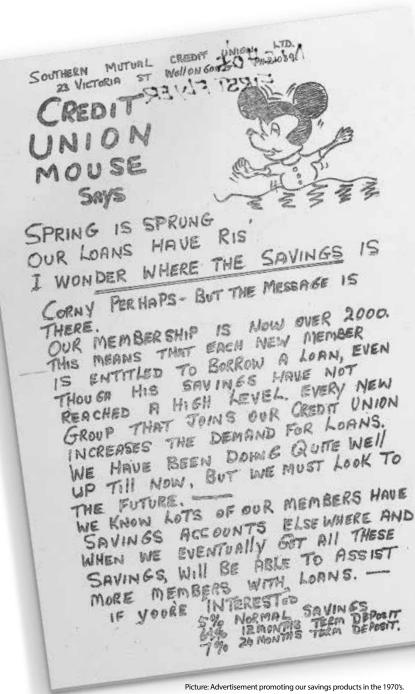
## Our promise

When you become a member of our Credit Union, you benefit from the principles of mutuality. These principles give our members a voice, which inspires our Credit Union values and purpose.

We're owned by our members and exist for their benefit. As a mutual, we continuously reinvest our profits into providing better products and services for our members.

We're committed to providing our members with great service, quality products, competitive interest rates for borrowing and saving, and a range of financial services that support your changing needs.

In essence, we help you to make the most of your money, your way.











# **Message from the Chairman**

It is with pleasure I am able to present the Community Alliance Credit Union 2018 Annual Report.

The report should be considered in the light of the Royal Commission into Misconduct in the Banking, Superannuation and Financial Services Industry which was established on 14 December 2017. The proceedings before the Commission highlight very clearly the benefits members of mutuals like your Credit Union have over customers of banks. Mutuals share success with members whereas banks have a heavy responsibility to benefit shareholders, sometimes at considerable cost to customers.

A strong Credit Union needs to produce strong surpluses to reinvest to benefit members with better services and products, and I am delighted that the year in review saw a very solid result of \$2.1 million achieved.

Your Board continues to perform well in its governance responsibilities of your Credit Union. As part of the requirements of the Australian Prudential Regulation Authority, the Board and its committees underwent an external performance review which was conducted by the Institute of Strategic Management. The results of this were very strong with excellent results when compared to industry sector benchmarks.

Your Chairman thanks his fellow directors for their support and particularly the work of Directors on committees and the Chairs of those committees.

The successful results outlined in detail in this report are in the end only possible through the hard work and great ability of all the senior management team and staff who have again managed the implementation of the transformational changes which are leading to the improved performance of your Credit Union. A very sincere thank you for their dedication and diligence is called for.

I want to conclude by thanking all members for your loyalty and support during the year.

With the good results this report outlines, I have confidence that the next year will be a rewarding one for all members of Community Alliance Credit Union.

Roger Downs, Chairman



# Message from the CEO

I would like to thank our members for their continuing support and welcome our new members to a new and positive banking experience. As you read and listen to the news of misconduct by major banks, as revealed by the Royal Commission, you must feel some sense of pride and relief that you have made a decision to bank with your Credit Union. Yes, as a member, it is your Credit Union.

In last year's annual report I communicated an expectation of achieving \$1.6 million surplus for this year. I'm delighted to say that we have exceeded our target and have achieved a result of \$2.1 million. That in fact is a 264% improvement on our prior year's result of \$0.79 million. It is a surplus we will reinvest into continuous improvement of our member services, product quality and value to members.

It is impossible to achieve such an outstanding result without successful implementation and execution of our continuing transformation strategies in systems technology, member services and marketing, product development and operational improvement. The credit for our performance belongs to my colleagues in management and most of all to our dedicated staff in all areas. Their efforts and contribution is respected and appreciated at all levels of management and Board, and gives us confidence that we have the people to succeed in an increasingly competitive and demanding market and economy.

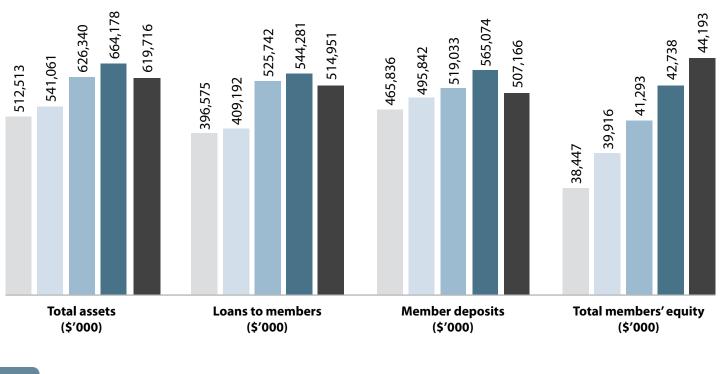
Please take the time to review the key performance indicators in the remainder of our annual report.

In conclusion, I would like to thank and congratulate my staff, management team, and our Directors, without whose support and contribution we could not have achieved the results of 2017-2018.

Bob Kotic, CEO

# Five year financial summary

	2017-18	2016-17	2015-16	2014-15	2013-14
INCOME STATEMENT	\$'000	\$'000	\$'000	\$'000	\$'000
Total income	25,435	26,395	28,189	28,672	29,685
Interest income	23,280	24,096	23,142	24,441	25,259
Net interest income	13,663	12,618	12,876	12,670	12,528
Impairment losses on loans and advances	18	87	79	86	132
Operating expenses	13,710	14,042	16,000	15,850	14,926
Operating profit after tax	1,455	491	1,377	1,209	1,407
STATEMENT OF FINANCIAL POSITION	\$'000	\$'000	\$'000	\$'000	\$'000
Total assets	619,716	664,178	626,340	541,061	512,513
Gross loans and advances to Members	514,951	544,281	525,742	409,192	396,575
Provision for loan impairment	114	176	157	192	272
Member deposits	507,166	565,074	519,033	495,842	465,836
Total Members' equity	44,193	42,738	41,293	39,916	38,447
RATIO ANALYSIS	%	%	%	%	%
Total revenue to average assets	3.96	4.09	4.83	5.44	5.80
Operating expenses to average assets	2.14	2.18	2.74	3.01	2.92
Net profit after tax to average assets	0.23	0.08	0.24	0.23	0.27
Net profit after tax to average equity	3.35	1.17	3.39	3.09	3.73
Net interest margin to average assets	2.13	1.97	2.28	2.45	2.53
Provision for loan impairment to average loans	0.02	0.03	0.03	0.05	0.07



2014-15

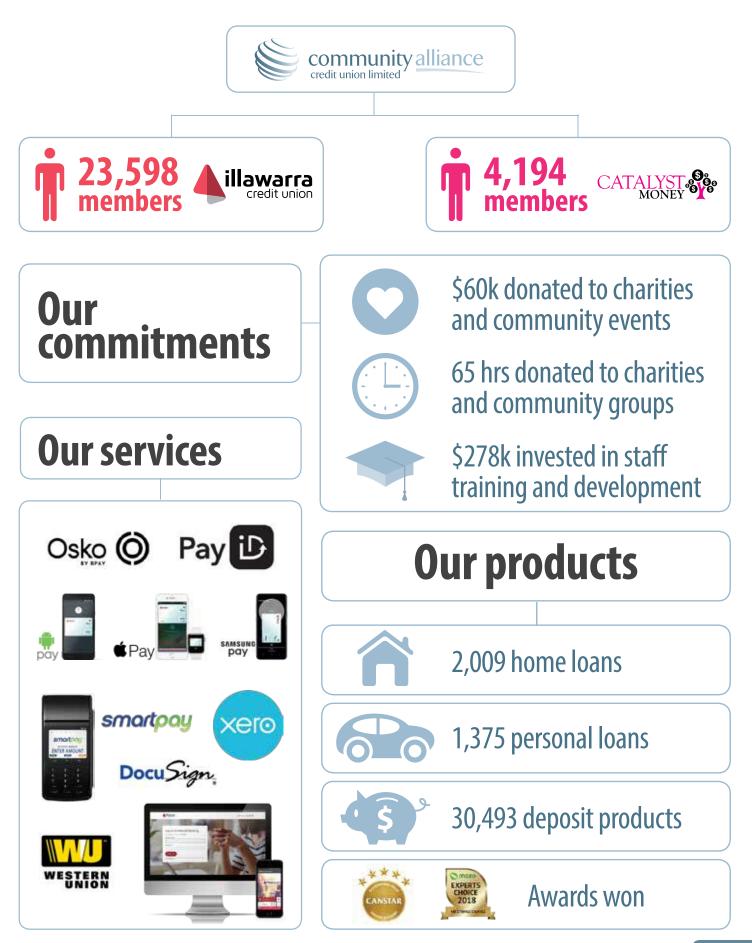
2015-16

2016-17

2017-18

2013-14

We're signing off the year with...



# **Our achievements**

Throughout the last 12 months, we've continued to reinvest in our products and services to deliver an exceptional member experience. We're proud of our achievements, some of which are highlighted below, and are dedicated to continuing this trend for the benefit of our members.



# Our people

While our members are always front of mind, our people are the enablers for our Credit Union. Across various departments, our people strive to achieve our purpose: to help our members achieve financial success.



26% staff29% middle management67% senior management



74% staff71% middle management33% senior management

## Training and development

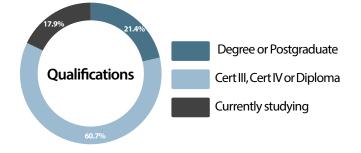
As the organisation grows and strives for service excellence, we remain committed to investing in the capability of our people. We firmly believe our investment in our people will positively impact our member experience, enable the implementation of unique products and enhance our overall service channels.



<u>\$1.2m</u>

Over the past five years, our Credit Union has invested \$1.2m in education, training and development programs for our people. It's part of our commitment to delivering service excellence for our members.

Of our existing staff, 21.4% have completed a degree or a postgraduate degree. A further 60.7% have completed a Cert III, Cert IV or Diploma. The remaining 17.9%, are enrolled in formal training, including an undergraduate degree, Masters, CP, CPA, Diploma, Cert IV, or Cert III.



# Our future leaders

During the last 12 months, our unique cadet program was expanded to reach a number of departments across Member Support and Member Services. The cadetship program, which currently has six employees, aims to provide staff



Pictured: Current cadets alongside two cadets who've completed the program.

with experience across multiple departments while they are completing their undergraduate degrees at University.

In addition to the cadet program, we currently have five trainees employed in our Member Services department. Gaining experience across multiple service channels, our trainees have also committed to investing in their personal development, completing a number of qualifications as part of the program, including Diploma, Cert IV, and Cert III.

## Staff well-being

The health and well-being of our people is of great importance to us. Our people have access to a confidential employee assistance program, which is made available to our employees and their families to assist with any work-related or personal issues. The service aims to help by providing counseling and assisting in developing solutions. In addition, staff are provided with free health checks and flu vaccinations during the flu season.

## Diversity

We believe that diversity in the workplace is essential. This includes diversity across gender, cultural background, language, age, carer responsibilities and disability. A compliance report is completed annually to the Workplace Gender Equality Agency, and we're pleased to advise that our Credit Union is compliant with the Workplace Gender Equality Act 2012.

# **Our Community**

## **Partner Benefits Program**

Our unique Partner Benefits Program is a profit-sharing partnership that benefits the community groups we partner with, through their involvement with our organisation. Since the program was launched in 2015, the Credit Union has supported many sporting and community groups.

## To find out more, visit:

illawarracu.com.au/partner-benefits-program or catalystmoney.com.au/partner-benefits-program



\$20k

Throughout 2017-2018 our Partner Benefits Program supported nine sporting clubs and community groups. This program is just another way we support our local community and our members.

Below is a list of sporting clubs and community groups we've supported throughout 2017-2018:

- Albion Park Football Club
- Avondale Hockey Club
- Coastal Club
- Dapto Junior Rugby League
- Helensburgh Netball Club
- Port Kembla Cricket Association
- Shellharbour City Cricket Club
- Shoalhaven Malayalee Community Inc.
- Viking Rugby Union Club

## **Symbio Wildlife Park**

Over the past 11 years, Illawarra Credit Union and Symbio Wildlife Park have partnered to create awareness of endangered species through the Wildlife Saver Program. During this time our members have helped us contribute \$163k towards projects such as a 100% self-sustainable farmyard exhibit and countless research projects.



We are incredibly proud of this long-standing initiative which enables children to learn good saving habits while also creating awareness of the conservation programs run by Symbio Wildlife Park. To find out more about the Wildlife Saver Program visit: illawarracu.com.au/wildlife-saver

saver \$163k

Since 2007 our Wildlife Savers have helped us donate \$163k to the program in support of endangered animals

## **The Salvation Army**

During 2017-2018 we were actively involved in supporting the Salvation Army Red Shield appeal both through monetary donations and volunteering our time to help raise funds. In addition, we were once again involved in collecting gifts and volunteering our time for their Christmas Appeal, which helps brighten the lives of many people in need over the holiday period.



Pictured: Fredrick Touch and Hayley O'Keefe raising funds for the Red Shield appeal.

## **University of Wollongong**

This financial year saw the Credit Union strengthen its partnership with the University of Wollongong (UOW), sponsoring 13 academic awards and offering each of the recipients an opportunity to intern at the Credit Union. We believe UOW is fostering the talent of the future and we're so pleased to support the university and its students.



Pictured: Jessica Zondag (CACU Financial Controller), Shannon Claridge, Brandon McBey, and Dr Peter McLean (UOW).

## Legacy Illawarra

The Credit Union is extremely proud of its decade-long relationship with Legacy Illawarra, in particular, the annual Illawarra Credit Union Legacy Luncheon. Legacy is a fantastic organisation that works hard to help others in need. Legacy Illawarra continues to support retired and injured service members as well as the families of our fallen veterans; including around 90,000 widows and 1,900 children.



Over the last decade, Illawarra Credit Union has donated \$111k in support of Legacy Illawarra and its Legatee program.



## **Our community groups**

Over the last 12 months, the Credit Union has also supported a number of organisations and causes, some of which are below:

- MS 24 hour Mega Swim in support of people living with multiple sclerosis.
- KidsFest Shellharbour promoting children's health and wellbeing.
- Santa Fest celebrating the festive season in support of the Salvation Army and the Disability Trust.
- Careflight Movie Mania allowing children with a disability, terminal or chronic illness, or who are socioeconomically disadvantaged to have a fun-filled day out with their carers.
- **Mission Australia** donating clothing in support of community service programs.
- Great Ocean Pool Crawl helping raise funds for cancer research.
- Cancer Council raising funds for the Biggest Morning Tea
   and Daffodil Day.
- Jeans for Genes day in support of children's health.





# **Financial Report**

30 June 2018 ABN 14 087 650 771

## **DIRECTORS' REPORT** For the Year ended 30 June 2018

Your Directors present their report on Community Alliance Credit Union Limited ("the Credit Union") for the financial year ended 30 June 2018.

The Credit Union is a public company registered under the Corporations Act 2001.

## Information on Directors

The names of the Directors of the Credit Union in office at any time during or since the end of the financial year are:

#### Mr Roger Downs B Comm, LLB, Dip Mgmt, MAMI

Mr Downs joined the Board in 2010 and became the Chairman of the Board in 2014. He was a member of the Governance Committee until 2015, and was a member of the Board Audit Committee and Board Risk Committee from 2015 to 2017. Roger is currently Chairman of the Remuneration Committee and Fit and Proper Committee, and a member of the Governance Committee.

#### Mr Anthony Abela FIPA, FAMI, GAICD

Mr Abela joined the Board in 2008. He was a member of the Audit and Risk Committee from 2008, and during 2010 assumed Chairman of the Audit and Risk Management Committee. In 2014 he became Chairman of the Board Audit Committee and a member of the Board Risk Committee. He resigned from the Board in February 2018.

Ms Nieves Murray BA (Psych), MSc (Commty Hlth), MBA, MAMI, FAIM	Director
Ms Murray joined the Board in 2013 and was a member of the Board Audit Committee a	and
Board Risk Committee until 2015. She is currently a member of the Governance Committee a	and
the Remuneration Committee.	

#### Mr Peter Kell AM, Dip Law, MAMI

Mr Kell joined the Board in 2013 and is Chairman of the Governance Committee and a member of the Remuneration Committee.

#### Ms Deborah De Santis BA (Mgmt/Psych), MA (Journ), GAICD, MAMI

Ms De Santis joined the Board in 2014 and was a member of the Governance Committee and Remuneration Committee until 2017. She is currently a member of the Board Audit Committee and the Board Risk Committee.

# Mr Michael Halloran MBus (Mgmt), GAICD, FAMI

Mr Halloran joined the Board in 2014. He is a member of the Board Audit Committee and has been Chairman of the Board Risk Committee since 2017.

Mr Colin Bloomfield BEng (Hons), GradCert Mgmt

Mr Bloomfield joined the Board in 2017. He is a member of the Board Risk Committee and has been Chairman of the Board Audit Committee since November 2017.

Professor Alex Frino BCom, MCom(Hons), MPhil, PhD, CA

Mr Frino joined the Board in April 2018. He is a member of the Board Audit Committee and the Board Risk Committee.



Director

Chairman

Director

Director

Director

Director

Director

## DIRECTORS' REPORT For the Year ended 30 June 2018



## **Information on Company Secretary**

Ms Belinda Hogan, Chief Financial Officer (BCom, BA, CPA, GAICD) was appointed to the position of Company Secretary in May 2017.

## **Information on Board Meetings**

The number of Directors' meetings (including meetings of committees of Directors) and number of meetings attended by each of the Directors of the Credit Union during the financial year were:

Director	Во	ard		d Risk mittee		d Audit mittee		rnance mittee		Proper hittee *		eration nittee
	Е	Α	Е	Α	Е	Α	E	Α	Е	Α	E	Α
R Downs	8	8	2	4**	3	4**	2	3**	2	2	3	3
A Abela	6	6	3	3	4	4						
N Murray	8	7				1**	4	4			3	3
P Kell	8	7				1**	4	4			3	3
D De Santis	8	8	2	2	1	2**	2	2			1	1
M Halloran	8	6	4	4	4	4						
C Bloomfield	8	8	4	3	4	3					2	1
A Frino	2	1	1	1								

\*Fit & Proper Committee meeting was conducted with one Director and two independents

\*\* Attended as an Ex Officio member

E – Eligible to attend

A - Attended

## **Board Remuneration**

Directors are remunerated by fees determined by the Board within the aggregate amount approved by members at the Annual General Meeting. The aggregate amount of Directors' fees (including superannuation) for the year ended 30 June 2018 was \$241,097 (2017: \$233,183). The amount of Directors' fees excluding superannuation paid in 2018 was \$220,180 (2017: \$215,922) which is in accordance with the resolution made at the 2017 Annual General Meeting.

## **Director's Benefits**

No Directors have received or become entitled to receive, during or since the end of the financial year, a benefit because of a contract made by the Credit Union with a Director, a firm of which a Director is a member, or an entity in which a Director has a substantial financial interest, other than that disclosed in Note 7.4 of the financial report.

## Indemnifying Directors, Officers or Auditors

Insurance premiums have been paid to ensure each of the Directors and Officers of the Credit Union against any costs and expenses incurred by them in defending any legal proceeding arising out of their conduct while acting in their capacity as a Director or Officer of the Credit Union. In accordance with normal commercial practice, disclosure of the premium amount and the nature of the insured liabilities are prohibited by a confidentiality clause in the contract.

## **Principal Activities**

The principal activities of the Credit Union during the year were the provision of retail financial services to members in the form of taking deposits and giving financial accommodation as prescribed by the Constitution.

## DIRECTORS' REPORT For the Year ended 30 June 2018



## **Operating Results for the Year**

The net profit of the Credit Union for the year after income tax is \$1,455,000 (2017: \$491,000) representing an increase of 196% from the previous year.

The results for the financial year were underpinned by:

- An increase in Net Income of 6% to \$15,818,000 from \$14,917,000 in the previous year; and
- A decrease in Operating Expenses of 3% to \$13,728,000 from \$14,129,000 in the previous year.

All prudential capital requirements have been satisfied throughout the year. A reconciliation of the Credit Union's regulatory capital and other prudential disclosures are published at <u>www.cu.com.au/financial/</u>.

## **Significant Changes In State of Affairs**

There were no significant changes in the state of affairs of the Credit Union during the financial year.

## Significant Events After the Balance Date

There have been no significant events occurring after the balance date which may affect the Credit Union's operations or the results of those operations.

## Likely Developments and Expected Results

No matters, circumstances or likely developments in the operations, has arisen since the end of the financial year that has significantly affected or may significantly affect:

- i. The operations of the Credit Union;
- ii. The results of those operations; or
- iii. The state of affairs of the Credit Union;

in the financial years subsequent to this financial year.

## Rounding

The financial report is presented in Australian Dollars. The Credit Union is of a kind referred to in ASIC Corporations (Rounding in Financial/Directors' Reports) Instrument 2016/191 and in accordance with that Instrument, amounts in the financial report and Directors' report have been rounded off to the nearest thousand dollars, unless otherwise stated.

## Auditor's Independence Declaration

A copy of the auditor's independence declaration as required under section 307C of the Corporations Act 2001 is set out following the Director's Report on page 20.

Signed in accordance with a resolution of the Directors:

R. Downs Chairman of the Board Signed at Wollongong 5<sup>th</sup> September 2018

C. Bloomfield Chairman of the Board Audit Committee



The Board and Management of the Credit Union are committed to acting responsibly, ethically and with the highest standards of integrity to ensure the activities of the Credit Union are continually structured and delivered in a manner that allows the needs of members to be met.

To achieve these sound corporate governance principles, appropriate business practices and policies have been adopted by the Board and embedded throughout the Credit Union.

The Board is continually working to maintain governance policies and practices both at Board level and throughout the organisation. While our mutual values remain constant, we must adapt our business practices to ensure we meet our obligations as a responsible financial institution in a rapidly changing world.

The Board has carefully considered and implemented a 'fit and proper' framework in accordance with relevant legislation that endeavours to ensure the Directors and Senior Managers are appropriate persons to lead the Credit Union. The 'fit and proper' framework deals with matters such as minimum competencies, professional development, independence and performance.

## **Minimum Competencies**

Board Policy sets out the minimum competencies regarding personal attributes, character, skills and knowledge that each responsible person must bring to the Credit Union. The Board undertakes an annual director skills gap analysis to ensure the Board has the right mix of skills.

## **Director Development**

Board Policy outlines the knowledge requirements for Directors and provides the high-level guidelines for new Director induction as well as the standards for ongoing Director development. Each Director is expected to achieve a minimum of 60 hours of skills development per three-year cycle.

## Independence

Board Policy requires Directors to be independent in both judgement and action. Each Director is required to be independent in their thinking which must be maintained over time such that the Director makes their own judgement based on what is in the best interests of the Entity. It is each Director's responsibility to maintain and demonstrate their independence. The Board assesses each Director's independence by reference to the requirements contained within APRA Prudential Standard CPS 510 and the guidelines set out in the ASX Corporate Governance Committees Principles of Good Corporate Governance and Best Practice Recommendations. The Board has adopted a charter that addresses issues relating to conflicts of interest and the manner in which they are required to be reported, managed and disclosed. Other than approved Director remuneration, the Directors do not offer, seek or accept benefits in the performance of their duties.

In the event that a potential conflict of interest arises, the Director in question must withdraw from all debate and decisions concerning the matter unless the Board resolves that the relevant interest or conflict should not disqualify the Director from being present and/or voting.

## Performance

Board Policy requires an annual review of the performance of the Board. The Board undertakes an annual assessment of its collective performance, and a biennial assessment of its committees and individual directors.



## Structure of the Board

The size and composition of the Board is determined by the Board subject to the limits set out in the Credit Union's Constitution and Board Policy.

As at 30 June 2018, the Board comprised seven Non-Executive Directors. All Directors are shareholding members of the Credit Union. Board members are elected by the members or appointed in accordance with the Credit Union's Constitution. All elected Directors hold a three-year term, and Directors appointed to the Board may hold a term of no longer than three years. The Chairman of the Board is a member-elected Non-Executive Director.

It is also important to ensure that the Board is able to operate independently of Senior Management. Each of the Directors are independent of management. This means that they are free from any relationship (for example, a business interest in a supplier or competitor of the Entity), which could materially interfere with the exercise of their independent judgement and their ability to act in the best interests of the Credit Union.

Refer to page 13 of this report for the names of Directors who held office at any time during or since the end of the financial year.

## **Role of the Board**

The roles, powers and responsibilities of the Board are formalised in the Board Charter, which defines which matters are reserved for the Board and Committees, and which matters are the responsibility of the Chief Executive Officer (CEO) and Senior Management. The Board is responsible for:

- Strategy
  - Providing strategic direction including contributing to the development of and approving the corporate strategy;
  - Appointing and evaluating the performance of the CEO; and
  - Reviewing succession planning for the CEO and approving the remuneration of the CEO and Senior Management.
- Governance
  - Monitoring the effectiveness of the corporate governance framework;
  - o Ensuring the Credit Union's business is conducted ethically and transparently; and
  - Evaluating performance of the Board and determining its size and composition.
- Oversight
  - Overseeing financial performance and monitoring business performance against the approved Strategic Plan;
  - o Overseeing internal controls and processes for identifying areas of significant business risk; and
  - Monitoring compliance with regulatory and statutory requirements and the implementation of related policies.

## **Committees of the Board**

The Board has established five standing committees as described below. These committees consider various matters and make recommendations to the Board. Each committee's authority and responsibilities are set out in their individual committee charters, as approved by the Board. Other special purpose committees may be established from time to time to consider matters of particular importance. Committee members are chosen for the skills, experience and other pertinent qualities they bring to each particular committee role.

The Board Audit Committee, Board Risk Committee and the Governance Committee meet at least four times a year or more frequently as required. The Remuneration Committee meets as required, but at least annually, to consider and make recommendations or decisions on matters within its terms of reference. The Fit and Proper Committee meets annually or more often if required.



Committee Chairmans give verbal reports to the Board at the next Board meeting and the Board reviews and notes the minutes of all committee meetings. All information prepared for the consideration of committees is also available to the Board.

Standing committees in operation at any time during or since the end of the financial year were:

## **Board Audit Committee**

The Board Audit Committee was established to oversee the financial reporting and audit frameworks of the Credit Union. Its role includes:

- Monitoring audit reports received from internal and external auditors and management's responses thereto;
- Determining with the auditors (internal and external) the scope of their work and experience in conducting an effective audit; and
- Ensuring the external auditors remain independent in the areas of work conducted.

## **Board Risk Committee**

The Board Risk Committee was established in line with Prudential Standard CPS 220 to oversee the risk framework of the Credit Union. Its role includes:

- Ensuring a sound risk culture exists in the organisation from the top down;
- Monitoring matters of risk management and prudential and other reporting obligations; and
- Monitoring compliance with applicable laws.

## **Governance Committee**

The Governance Committee was established to assist the Board in adopting and implementing good corporate governance practices. Its role includes:

- Making recommendations as to the size and composition of the Board;
- Ensuring an appropriate and effective Board and committee structure is in place;
- Considering the skills, knowledge and experience of the Board, and assessing whether those current skills meet the skill requirements identified; and
- Developing and monitoring Board, Chief Executive Officer and Senior Management succession plans.

## **Remuneration Committee**

The Remuneration Committee was established in line with Prudential Standard CPS510 to oversee remuneration practices. Its role includes:

- Reviewing and making recommendations to the Board on the Credit Union's remuneration policy; and
- Making recommendations to the Board on the remuneration of the Chief Executive Officer and Senior Management team.

## **Fit and Proper Committee**

The Fit and Proper Committee was established in line with Prudential Standard CPS520 to assist the Board in the selection, review and assessment of the fitness and propriety of the following:

- A Director standing for election or Director nominee; and
- An Associate Director nominee or appointed member of a Board Committee nominee.

The Committee consists of the Chairman of the Board, except where he/she is a candidate for election in that year, and two suitably qualified independent external nominees. All current Directors were assessed in accordance with the Credit Union's Fit & Proper Policy.



## **Governance Standards**

The Board acknowledges the need for, and continued maintenance of, the highest standards of corporate governance, and therefore adopts practices including:

- An annual review of Board performance;
- Active participation by all Directors at all meetings and open access to information;
- Regular Senior Management reporting to the Board;
- The Chief Executive Officer and Chief Financial Officer providing assurance on the accuracy and completeness of financial information and the adequacy of risk management processes;
- The Senior Managers providing assurance to the Board that the business of the Credit Union has been conducted ethically and that all dealings have been conducted transparently with the Board;
- The transparency of information to members through publication of regular notices on the Credit Union's website www.illawarracu.com.au and www.catalystmoney.com.au; and
- The gearing of Board policies towards risk management to safeguard the assets and interests of the Credit Union.

## **External Audit**

The external audit is performed by KPMG. Refer to the Independence Declaration at page 20 and the Audit Opinion at pages 57-58.



#### Lead Auditor's Independence Declaration under Section 307C of the Corporations Act 2001

To: The Directors of Community Alliance Credit Union Limited

I declare that, to the best of my knowledge and belief, in relation to the audit of Community Alliance Credit Union for the financial year ended 30 June 2018 there have been:

- I. No contraventions of the auditor independence requirements as set out in the Corporations Act 2001 in relation to the audit; and
- II. No contraventions of any applicable code of professional conduct in relation to the audit.

Richa

Partner Wollongong 5<sup>th</sup> September 2018

> KPMG, an Australian partnership and a member firm of the KPMG network of independent member firms affiliated with KPMG International Cooperative ("KPMG International"), a Swiss entity.

Limited liability by a scheme approved under Professional Standards Legislation.

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## STATEMENT OF FINANCIAL POSITION

## For the year ended 30 June 2018



	Note	2018	2017
		\$'000	\$'000
Assets			
Cash and cash equivalents	4.1	8,033	23,584
Held to maturity assets	4.3	27,126	26,126
Loans and receivables	3.1	572,505	602,908
Property, plant and equipment	5.1	8,105	8,392
Net deferred tax assets	2.4	-	-
Intangible assets	5.2	3,102	2,331
Other assets	5.3	845	837
Total Assets		619,716	664,178
Liabilities			
Deposits	4.2	570,166	615,574
Payables	5.4	3,503	4,368
Income tax payable	2.4	445	199
Net deferred tax liabilities	2.4	517	417
Provisions	5.5	892	882
Total Liabilities		575,523	621,440
Net Assets		44,193	42,738
Equity			
Reserves	5.6	3,982	3,742
Retained profits		40,211	38,996
Total equity attributable to members of the Credit Union		44,193	42,738

The accompanying notes should be read in conjunction with these financial statements.

## STATEMENT OF PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME For the year ended 30 June 2018



	Note	2018 \$'000	2017 \$'000
Interest revenue	2.1	23,280	24,096
Interest expense	2.1	(9,617)	(11,478)
Net interest income		13,663	12,618
Other income	2.2	2,155	2,299
Net income		15,818	14,917
Net impairment on loans and receivables		(18)	(87)
Personnel expenses	2.3	(5,620)	(6,167)
Depreciation and amortisation expenses	2.3	(1,292)	(1,280)
Data and transaction processing expenses		(1,290)	(1,303)
Information technology expenses		(1,874)	(1,674)
Property expenses		(597)	(673)
Marketing expenses		(429)	(501)
Office expenses		(600)	(631)
Loss on disposal of assets		(54)	(45)
Other corporate expenses		(1,954)	(1,768)
Total operating expenses		(13,728)	(14,129)
Profit before income tax		2,090	788
Income tax (expense)/benefit	2.4	(635)	(297)
Profit after tax		1,455	491
Other comprehensive income			
Items that will never be reclassified to profit or loss			
Gain on revaluation of land and buildings		-	954
Other comprehensive income, net of income tax		-	954
Total comprehensive income		1,455	1,445

The accompanying notes should be read in conjunction with these financial statements

## STATEMENT OF CHANGES IN EQUITY

For the year ended 30 June 2018



	General reserve for credit losses	Redeemed share capital reserve	Revaluation reserve	Retained earnings	Total
Note	\$'000	\$'000	\$'000	\$'000	\$'000
	1,196	238	1,279	38,580	41,293
	-	-	-	491	491
	-	-	954	-	954
	-	-	954	491	1,445
	71	-	-	(71)	-
	-	4	-	(4)	-
5.6	1,267	242	2,233	38,996	42,738
	-	-	-	1,455	1,455
	-	-	-	-	-
	-	-	-	1,455	1,455
	237	-	-	(237)	-
	-	3	-	(3)	-
5.6	1,504	245	2,233	40,211	44,193
	5.6	for credit losses           Note         \$'000           1,196         -           -         -           -         -           -         -           5.6         1,267           -         -           -	for credit losses         capital reserve           Note         \$'000           1,196         238           -         -           -         -           -         -           -         -           -         -           -         -           5.6         1,267         242           -         -         -           -         -         -           -         -         -           -         -         -           5.6         1,267         242           -         -         -           -         -         -           -         -         -           -         -         -           -         -         -           -         -         -           -         -         -           -         -         -           -         -         -           -         -         -           -         -         -           -         -         -           -         3         -	for credit losses         capital reserve         reserve           \$'000         \$'000         \$'000           1,196         238         1,279           -         -         -	for credit losses \$'000capital reserve \$'000reserve \$'000earnings \$'0001,1962381,27938,580491954954491-71(71)-4-(4)5.61,2672422,23338,9961,4551,4551,4551,4551,4551,4551,455 <tr< td=""></tr<>

Amounts are stated net of tax

The accompanying notes should be read in conjunction with these financial statements.

## **STATEMENT OF CASH FLOWS**

## For the year ended 30 June 2018



\$'000\$'000Cash flows from operating activitiesInterest received23,25324,101	L B
	3
Interest received <b>23,253</b> 24,101	3
Other cash receipts in the course of operations 2,318 2,318	1
Interest paid (10,867) (10,183)	)
Cash paid to suppliers and employees (12,678) (12,678)	)
Net income tax paid (290) (467)	)
Net loans repaid/(disbursed)         29,342         (18,501)	)
Net (decrease)/increase in deposits(45,408)34,741	L
Net cash (used in)/from operating activities4.4(13,778)19,331	L
Cash flows from investing activities	
Net movement in deposits with ADIs and held to maturity (3,670) investments	)
Proceeds from sale of property, plant and equipment - 100	)
Payments for property, plant and equipment, and intangibles (2,948)	)
Net cash used in investing activities(1,773)(6,518)	)
	_
Cash flows from financing activities	
Net cash (used in) financing activities -	-
	_
Net (decrease)/increase in cash held (15,551) 12,813	}
Cash and cash equivalents at the beginning of the year <b>23,584</b> 10,771	L
Cash and cash equivalents at the end of the year4.18,03323,584	ŀ

The accompanying notes should be read in conjunction with these financial statements



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## **1. Corporate Information**

## **1.1 Reporting entity**

Community Alliance Credit Union Limited ("the Credit Union") is a company limited by shares, incorporated and domiciled in Australia.

The address of the Credit Union's registered office is 38-40 Young Street, Wollongong, NSW. The Credit Union operates predominantly in retail banking within NSW.

The Credit Union is a for-profit entity and is primarily involved in the provision of financial products, services and associated activities to members.

## 1.2 Basis of preparation

## Statement of compliance

The financial statements are general purpose financial statements which have been prepared in accordance with Australian Accounting Standards Board (AASB) and the *Corporations Act 2001*. The financial statements comply with International Financial Reporting Standards (IFRS) adopted by the International Accounting Standards Board (IASB).

The financial statements were authorised for issue by the Directors on 5<sup>th</sup> September 2018.

## **Basis of measurement**

The financial statements have been prepared on the historical cost basis except for freehold land and buildings in the statement of financial position which are measured at fair value.

The methods used to measure fair values are discussed further in Notes 5.1 and 6.1.

## Functional and presentation currency

The financial report is presented in Australian Dollars. The Credit Union is of a kind referred to in ASIC Corporations (Rounding in Financial/Directors' Reports) Instrument 2016/191 and in accordance with that Instrument, amounts in the financial report and Directors' report have been rounded off to the nearest thousand dollars, unless otherwise stated.

## Use of estimates and judgements

The preparation of the financial statements in conformity with IFRSs requires management to make judgements, estimates and assumptions that affect the application of policies and reported amounts of assets, liabilities, income and expenses. Actual results may differ from these estimates.

Estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised and in any future periods affected. In particular, information about significant areas of estimation, uncertainty and critical judgements in applying accounting policies that have the most significant effect on the amounts recognised in the financial statements are described in the following notes:

• Notes 3.2, 6.1 and 8.1 – impairment.

For the year ended 30 June 2018



## 2. Financial performance

	2018 \$'000	2017 \$'000
2.1. Net interest income		,
Interest revenue		
Loans – members	21,154	21,830
Loans – other ADIs	1,297	1,397
Held to maturity assets	677	655
Cash and cash equivalents	152	214
Total interest revenue	23,280	24,096
Interest expense		
Deposits – members	(8,171)	(9,617)
Deposits – other ADIs	(1,437)	(1,853)
Borrowings	(9)	(8)
Total interest expense	(9,617)	(11,478)
		<u></u> _
Net interest revenue	13,663	12,618
		<i>,</i>
2.2. Other income		
Fee Income	1,050	1,171
Commission income	855	913
Bad debts recovered	44	87
Income from property	206	128
Gain on sale of assets	-	-
Total other income	2,155	2,299

## **Recognition and measurement**

Except as described below, revenue is recognised to the extent that it is probable that the economic benefits will flow to the Credit Union and the revenue can be reliably measured. The principal sources of revenue are interest income, commission income and fee income. Revenues are recognised at fair value of the consideration received net of the amount of any Goods and Services Tax ("GST") payable to the Australian Taxation Office ("ATO").

## Interest revenue

Interest income arising from loans and receivables and held-to-maturity investments is recognised using the effective interest rate method. Other interest income is recognised in the profit or loss when earned.

#### **Interest expense**

Interest expense arising from member deposits, interest bearing liabilities and the unwinding of discounts on make good or other provisions, is recognised in the profit or loss using the effective interest rate method.

#### Commission and fee income

When the Credit Union acts in the capacity of an agent rather than as the principal in a transaction, the revenue recognised is the net amount of commission made by the Credit Union. Commission and fee income are recognised when the relevant service is provided (except for loan origination fees as described below).



## 2. Financial performance (continued)

## Loan origination income

Revenue received in relation to the origination of loans is deferred and recognised as an increase in loan interest income, on a yield basis over the expected life of the loan. The balance outstanding of the deferred origination income is recognised in the Statement of Financial Position as a decrease in the value of loans outstanding. Where revenue is received in relation to valuation and legal expenses incurred by the Credit Union as a result of the origination of mortgage loans, the revenue is recognised when the loan is originated.

#### **Rental income**

Rental income from leases is recognised on a straight-line basis over the term of the lease. Lease incentives granted are recognised as an integral part of the total rental income over the term of the lease.

#### Other revenue

Other revenue is recognised when the service is provided, or when the fee in respect of the service provided is receivable.

2.3. Expenses	Note	2018 \$'000	2017 \$'000
Personnel expenses Salaries and associated expenses Superannuation Redundancy costs Total personnel expenses		(5,249) (370) (1) (5,620)	(5,645) (438) (84) (6,167)
Depreciation and amortisation expenses			
Buildings	5.1	(137)	(125)
Plant and equipment	5.1	(372)	(370)
Leasehold improvements	5.1	(171)	(183)
Intangible software	5.2	(598)	(560)
Branch make good		(14)	(42)
Total depreciation and amortisation expenses		(1,292)	(1,280)

#### **Recognition and measurement**

#### Loan origination expenses

Expenses incurred directly in the origination of loans are deferred and recognised in the profit or loss as a reduction to loan interest income, on a yield basis over the expected life of the relevant loans.

The balance outstanding of the deferred origination expenses is recognised in the Statement of Financial Position as an increase in the value of loans outstanding.

#### **Operating lease payments**

Payments made under operating leases are recognised in the profit or loss on a straight-line basis over the term of the lease. Lease incentives received are recognised in the profit or loss as an integral part of the lease expense and spread over the lease term.



## 2.4. Taxation

	2018	2017
(a) Income tax expense	\$'000	\$'000
Current tax expense		
- current year	(525)	(199)
- adjustments for prior periods	-	(54)
	(525)	(253)
Deferred tax expense		
<ul> <li>origination and reversal of temporary differences</li> </ul>	(110)	(44)
Total income tax expense in the statement of profit and loss and other comprehensive income	(635)	(297)

## (b) Current tax liabilities

The current tax liability for the Credit Union of \$445,000 (2017: \$199,000) represents the amount of income tax payable remaining after the payment of income tax instalments throughout the year.

(c) Numerical reconciliation between tax expense and pre-tax net profit		
Profit before tax	2,090	788
Income tax using the company's tax rate of 30% (2017: 30%)	(627)	(237)
Increase in income tax expense due to:		
- non-deductible expenses	(8)	(6)
Decrease in income tax expense due to:		
Under provided in prior years	-	(54)
Income tax expense on pre-tax net profit	(635)	(297)
(d) Deferred tax recognised directly in equity and other comprehensive income		400
- Revaluation of freehold property - equity component	-	409
Total income tax recognised directly in equity	-	409
(e) Deferred tax assets/(liabilities)		
Provisions and accrued employee entitlements	302	317
Property, plant and equipment	-	37
Accrued expenses	41	36
Income in advance	8	9
Sundry items	72	81
Total deferred tax assets	423	480
Property, plant and equipment	(938)	(895)
Sundry items	(2)	(2)
Total deferred tax (liability)	(940)	(897)
Net deferred tax (liability)/assets	(517)	(417)



## 2.4. Taxation (continued)

## **Recognition and measurement**

#### Income tax

Income tax expense consists of current and deferred tax. Income tax expense is recognised in profit or loss except to the extent that it relates to items recognised directly in equity, or in other comprehensive income.

Current tax is the expected tax payable on the taxable income for the year, using tax rates enacted or substantively enacted at the reporting date, and any adjustment to tax payable in respect of previous years.

Deferred tax is recognised in respect of providing for temporary differences between the carrying amounts of assets and liabilities for financial reporting purposes and the amounts used for taxation purposes. Deferred tax is measured at the tax rates that are expected to be applied to the temporary differences when they reverse, based on the laws that have been enacted or substantively enacted by the reporting date. Deferred tax assets and liabilities are offset if there is a legally enforceable right to offset current tax liabilities and assets, and they relate to income taxes levied by the same tax authority on the same taxable entity, or on different tax entities, but they intend to settle current tax liabilities and assets on a net basis, or their tax assets and liabilities are to be realised simultaneously.

A deferred tax asset is recognised to the extent that it is probable that future taxable income will be available against which temporary differences can be utilised. Deferred tax assets arising from carried forward tax losses are reviewed annually to ensure that the right to carry forward those losses still exists. Deferred tax assets are reviewed at each reporting date and are reduced to the extent that it is no longer probable that the related tax benefit will be realised.

## 3. Loans and receivables

3.1. Loans and receivables	Note	2018 \$'000	2017 \$'000
Loans to: - members		513,541	543,344
<ul> <li>key management personnel and their related entities</li> </ul>		1,410	937
		514,951	544,281
Loans to other ADIs		57,740	58,783
	6.1	572,691	603,064
Provision for impairment	3.2,6.1	(114)	(176)
Net deferred loan income and expenses	6.1	(72)	20
Net loans and receivables		572,505	602,908

#### **Recognition and measurement**

Loans and receivables are financial assets with fixed or determinable payments that are not quoted in an active market, and the Credit Union does not intend to sell immediately or in the near term. Such assets are recognised initially at cost plus any directly attributable transaction costs. Subsequent to initial recognition loans and receivables are measured at amortised cost using the effective interest rate method, less any impairment losses. Loans and receivables comprise loans to members and other ADIs.



<b>3.2 Provision for impairment of financial assets</b> Loans and receivables Specific provision for credit losses	Note	2018 \$'000	2017 \$'000
Opening balance		-	-
Bad debts written off		-	-
Impairment charge for the year		-	-
Closing balance	6.1	-	-
Collective provision for credit losses			
Opening balance		176	157
Bad debts written off		(80)	(68)
Impairment charge for the year		18	87
Closing balance	6.1	114	176
Total provision for impairment	3.1	114	176

## **Recognition and measurement**

A financial asset is assessed at each reporting date to determine whether there is any objective evidence that it is impaired. A financial asset is considered to be impaired if objective evidence indicates that one or more events have had a negative effect on the estimated future cash flows of that asset that can be estimated reliably.

An impairment loss in respect of a financial asset measured at amortised cost is calculated as the difference between its carrying amount, and the present value of the estimated future cash flows discounted at the original effective interest rate.

Individually significant financial assets are tested for impairment on an individual basis. The remaining financial assets are assessed collectively in groups that share similar credit risk characteristics.

## Held-to-maturity financial assets

The Credit Union considers evidence of impairment at both a specific and collective level. All individually significant financial assets are assessed for specific impairment. All significant assets found not to be specifically impaired are then collectively assessed for any impairment that has been incurred but not yet identified. Assets that are not individually significant are collectively assessed for impairment by grouping together assets (carried at amortised cost) with a similar risk profile.

#### Loans and receivables financial assets

The specific provision relates to doubtful loans that have been individually identified and provided for. The collective provision for credit losses is intended to cover losses inherent in the existing overall credit portfolio which are not yet specifically identifiable.

All loan assets are subject to recurring review and assessed for possible impairment. The Credit Union considers evidence of impairment at both a specific and collective level. All individually significant financial assets are assessed for specific impairment. All significant assets found not to be specifically impaired are then collectively assessed for any impairment that has been incurred but not yet identified. Assets that are not individually significant are collectively assessed for impairment by grouping together assets (carried at amortised cost) with a similar risk profile.

In assessing collective impairment, the Credit Union's provision for loan losses is based on an incurred loss model, which recognises a provision where there is objective evidence of impairment at each balance date, even where the impairment event cannot be attributed to individual exposures.



## 3.2 Provision for impairment of financial assets (continued)

Objective evidence that the financial assets may be impaired can include default or delinquency by a borrower, restructuring of a loan or advance by the Credit Union on terms that the Credit Union would not otherwise consider, indications that a borrower has or will enter bankruptcy, or other observable data relating to a group of assets such as adverse changes in the payment status of borrowers or economic conditions that correlate with defaults by borrowers.

The loss model adopted by the Credit Union considers historical trends of the probability of default, timing of recoveries and the amount of loss incurred. The Credit Union also gives consideration to whether the current economic and credit conditions are such that the actual losses are likely to be greater or less than suggested by historical trends.

All impairment losses (bad debts) are written off in the period in which they are identified. If a provision for impairment has been recognised in relation to a loan, write-offs for bad debts are made against the provision. If no provision for impairment has previously been recognised, write-offs for bad debts are recognised as expenses in the profit or loss.

The Credit Union holds a general reserve for credit losses as an additional allowance for bad debts to comply with prudential requirements. Refer to Note 5.6 for details on this reserve.

## 4. Deposits and liquidity

	Note	2018	2017
4.1 Cash and cash equivalents		\$'000	\$'000
Cash at bank and on hand		2,962	4,876
Deposits at call		5,071	18,708
Total cash and cash equivalents	6.1	8,033	23,584

## **Recognition and measurement**

Cash and cash equivalents comprise cash balances and call deposits with original maturities of three months or less. Bank overdrafts that are repayable on demand and form an integral part of the Credit Union's cash management are included as a component of cash and cash equivalents for the purpose of the Statement of Cash Flows.

Cash and cash equivalents are carried at amortised cost, with interest brought to account using the effective interest rate method.

## 4.2. Deposits

Withdrawable shares	52	56
Call deposits	334,285	347,245
Retail term deposits	172,829	217,773
Wholesale term deposits	63,000	50,500
6.1	570,166	615,574

## **Recognition and measurement**

Deposits, being member savings, term investments and wholesale deposits are measured at amortised cost and are recognised as the aggregate amount of money owing to depositors. The amount of interest accrued at balance date is shown as part of payables.



## 4.3 Held to maturity assets

	Note	2018	2017
		\$'000	\$'000
Floating rate notes, at amortised cost	6.1	27,126	26,126
Total held-to-maturity assets	-	27,126	26,126

Held-to-maturity investments with a carrying amount including accrued interest of \$27,246,589 (2017: \$26,230,658) have interest rates ranging from 2.36% to 3.63% and mature in one to five years from the date of investment.

## **Recognition and measurement**

As the Credit Union has the positive intent and ability to hold debt securities to maturity, such financial assets are classified as held-to-maturity. Held-to-maturity financial assets are recognised initially at fair value plus any directly attributable transaction costs. Subsequent to initial recognition held-to-maturity financial assets are measured at amortised cost using the effective interest rate method, less any impairment losses.

## 4.4 Reconciliation of cash flows from operating activities

## **Reconciliation of cash**

For the purposes of the Statement of Cash Flows, cash includes cash on hand and at bank and short term deposits at call, net of outstanding overdrafts. Cash as at the end of the financial year as shown in the Statement of Cash Flows is reconciled to the related items in the balance sheets as follows:

Cash and cash equivalents	4.1	8,033	23,584
Reconciliation of cash flows from operating activities			
Profit for the year attributable to members of the Credit Union		1,455	491
Adjustments for:			
Charge for bad and doubtful debts and impairment losses		18	87
Depreciation and amortisation		1,292	1,280
Gain on sale of assets		-	-
Net loss on disposal of plant and equipment		54	45
Operating profit before changes in assets and liabilities		2,819	1,903
Changes in assets and liabilities			
Net loans repaid/(funded)		29,342	(18,501)
Net movement in deposits		(45,408)	34,741
Movement in interest receivable		(38)	(6)
Movement in other receivables		25	18
Movement in deferred tax asset		57	56
Movement in prepayments		5	(61)
Movement in interest payable		(1,238)	1,305
Movement in sundry creditors and accruals		359	285
Movement in provision for employee entitlements		50	(167)
Movement in current tax liabilities		246	(210)
Movement in make good provision		(40)	(20)
Movement in deferred tax liability		43	(12)
Net cash flows (used in)/from operating activities		(13,778)	19,331

## Cash flows presented on a net basis

Cash flows arising from loan advances and repayments, member deposits and withdrawals and from sales and purchases of investment securities have been presented on a net basis in the Statement of Cash Flows.

For the year ended 30 June 2018



## 5. Other Financial Position notes

## 5.1. Property, plant and equipment

		Land & Buildings at Fair Value	Leasehold Improvements at cost	Plant and Equipment at cost	Work in Progress	Total
	Note	\$'000	\$'000	\$'000	\$'000	\$'000
Gross carrying amount						
Balance as at 30 June 2016		4,999	934	3,889	67	9,889
Additions		7	48	341	495	891
Revaluations		1,123	-	-	-	1,123
Disposals		-	(486)	(520)	-	(1,006)
Transfers		121	237	150	(508)	-
Balance as at 30 June 2017		6,250	733	3,860	54	10,897
Additions		-	10	61	337	408
Revaluations		-	-	-	-	-
Disposals		-	(185)	(735)	-	(920)
Transfers		-	-	391	(391)	-
Balance as at 30 June 2018		6,250	558	3,577	-	10,385
Accumulated Depreciation						
Balance as at 30 June 2016		(115)	(615)	(2,203)	-	(2,933)
Disposals		-	485	381	-	866
Depreciation Expenses	2.3	(125)	(183)	(370)	-	(678)
Revaluations	2.5	240	-	-	-	240
Balance as at 30 June 2017		-	(313)	(2,192)	-	(2,505)
Disposals		-	180	725	-	905
Depreciation Expenses	2.3	(137)	(171)	(372)	-	(680)
Revaluations		-	-	-	-	-
Balance as at 30 June 2018		(137)	(304)	(1,839)	-	(2,280)
Net Book Value						
Balance as at 30 June 2017		6,250	420	1,668	54	8,392
Balance as at 30 June 2018		6,113	254	1,738	-	8,105

For the year ended 30 June 2018



## 5.1. Property, plant and equipment (continued)

## **Recognition and measurement**

## Land and buildings

Land and buildings are measured at fair value at the date of the revaluation less any subsequent accumulated depreciation and subsequent accumulated impairment losses.

An independent valuation was carried out by Opteon in June 2017 on the basis of the open market value of the property concerned in existing use, which resulted in a valuation of \$6,250,000 for land and buildings. The valuation was performed on the basis of the Credit Union occupying the majority of the building, with sub-leases in place for areas let to tenants. Revaluations are made with sufficient regularity to ensure that the carrying amount does not differ materially from that which would be determined using fair value at the reporting date. Any increase in fair value is recorded in other comprehensive income and accumulated in equity under the Asset Revaluation Reserve. Any decrease in fair value is recognised in other comprehensive income to the extent of any credit balance in the Asset Revaluation Reserve, otherwise, the decrease is recognised in profit or loss. When revalued assets are sold, the amounts included in the revaluation reserve are transferred to retained earnings.

The fair value measurement of freehold land and buildings has been categorised as a Level 3 fair value based on the inputs to the valuation technique used (see Note 6.1(d)). The fair value measurement is based on the market income capitalisation valuation technique, which measures fair value by converting future cash flows to a current capital value. The expected market capitalisation rate is a significant unobservable input and is currently 8.50%. The estimated fair value would increase/(decrease) if the expected market capitalisation was lower/(higher).

## **Plant and equipment**

Items of plant and equipment are measured at cost less accumulated depreciation and any impairment losses. Cost includes expenditures that are directly attributable to the acquisition of the asset.

The cost of replacing part of an item of plant and equipment is recognised in the carrying amount of the item if it is probable that the future economic benefits embodied within the part will flow to the Credit Union and its cost can be measured reliably. The costs of the day-to-day servicing of plant and equipment are recognised in profit or loss as incurred.

Gains and losses on disposal of an item of plant and equipment are determined by comparing the proceeds from disposal with the carrying amounts of plant and equipment and are recognised in profit or loss.

## Depreciation

Depreciation is based on the cost of the asset less any estimated residual value and is recognised on a straight-line basis over the estimated useful lives of each part of an item of property, plant and equipment, since this most closely reflects the expected pattern of consumption of the future economic benefits embodied in the asset. Leased assets are depreciated over the shorter of the lease term and their useful lives.

The estimated useful lives for the current and comparative periods are as follows:

- Plant and equipment
  Leased plant and equipment
  3 5 years
- Buildings
   40 years

Depreciation methods, useful lives and residual values are reviewed at each reporting date.

For the year ended 30 June 2018



Note	2018 \$'000	2017 \$'000
5.2. Intangible assets		
At cost	3,875	6,371
Provision for amortisation	(978)	(5,919)
Intangible assets	2,897	452
Work in progress	205	1,879
Total intangible assets	3,102	2,331
Reconciliation of carrying amounts		
Carrying amount at the beginning of the year	2,331	839
Additions	1,408	2,057
Amortisation 2.3	(598)	(560)
Disposals	(39)	(5)
Carrying amount at the end of the year	3,102	2,331

## **Recognition and measurement**

Intangible assets include acquired or internally generated computer software with a finite useful life where they are clearly identifiable, can be reliably measured, and it is probable they will lead to future economic benefits that the Credit Union controls. The Credit Union carries capitalised computer software assets at cost basis less accumulated depreciation and any impairment losses.

Subsequent expenditure on capitalised software is capitalised only when it increases the future economic benefits embodied in the specific asset to which it relates. All other expenditure is expensed as incurred.

#### Amortisation

Software is amortised using the straight-line method over its expected useful life. The estimated useful lives are as follows;

- Major banking infrastructure 4-7 years
- Other computer software 4 years

## 5.3. Other assets

Prepayments Interest receivable Other		444 357 44 845	449 319 69 837
5.4. Payables			
Sundry creditors		1,574	1,261
Accrued interest payable		1,442	2,680
Accrued expenses		487	427
Total other payables	6.1	3,503	4,368

# NOTES TO THE FINANCIAL STATEMENTS



For the year ended 30 June 2018

Note	2018 \$'000	2017 \$'000
Employee benefits		
-Liability for annual leave	400	400
-Liability for long service leave	429	366
-Provision for redundancies	-	13
Make good costs	63	103
	892	882

Included in employee benefits is a non-current amount of \$151,000 (2017: \$138,000)

#### **Recognition and measurement**

A provision is recognised if, as a result of a past event, the Credit Union has a present legal or constructive obligation that can be estimated reliably, and it is probable that an outflow of economic benefits will be required to settle the obligation. Provisions are determined by discounting the expected future cash flows at a pre-tax rate that reflects current market assessments of the time value of money and the risks specific to the liability. The unwinding of the discount is recognised as a finance cost.

#### Short term employee benefits

Liabilities for employee benefits which represent present obligations resulting from employees' services provided to reporting date are calculated at amounts based on remuneration, wage and salary rates that the Credit Union expects to pay as at reporting date, including related on-costs such as workers compensation, superannuation and payroll tax. Non-accumulating non-monetary benefits, such as motor vehicles and subsidised goods and services, are expensed based on the net marginal cost to the Credit Union as the benefits are taken by the employees.

#### Long term employee benefits

The liability for employee benefits for long service leave represents the present value of the estimated future cash outflows to be made by the Credit Union resulting from employees' services provided in the current and prior financial reporting periods, as at balance date.

The provision is calculated using expected future increases in wage and salary rates including related on-costs and expected settlement dates based on turnover history, and is discounted to determine its present value. The unwinding of the discount is treated as long service leave expense.

#### **Redundancy benefits**

Termination benefits are expensed at the earlier of when the Credit Union can no longer withdraw the offer of those benefits and when the Credit Union recognises costs for a restructuring. If benefits are not expected to be settled wholly within 12 months of the reporting date, then they are discounted.

#### Make good provision

A make good provision is recognised in respect of the branches that the Credit Union leases under operating leases. It is the present value of the cash outflows the Credit Union expects to incur to make good the site upon finalisation of the operating lease.

# NOTES TO THE FINANCIAL STATEMENTS

For the year ended 30 June 2018



	2018	2017
	\$'000	\$'000
5.6. Reserves		
General reserve for credit losses	1,504	1,267
Redeemed share capital reserve	245	242
Asset revaluation reserve	2,233	2,233
Total Reserves	3,982	3,742

#### **Recognition and measurement**

#### General reserve for credit losses

The general reserve for credit losses contains an additional allowance for impairment losses. The general reserve for credit losses together with the amounts calculated as a specific and collective provision must be adequate to comply with prudential requirements.

#### Redeemed share capital reserve

The share capital reserve represents the value of member shares redeemed. As member shares are redeemable preference shares, the Corporations Act 2001 requires that any redemptions are to be made from retained profits.

#### Asset revaluation reserve

The revaluation reserve represents the cumulative net changes in fair value of the Young St property in accordance with the revaluation method under AASB 116 Property, Plant and Equipment, net of tax.

#### 6. Risk Management and Capital

#### 6.1. Risk management framework

The Board of Directors has overall responsibility for the establishment and oversight of the risk management framework. To assist in performing the role of overseeing risk management, the Board has established the Board Risk Committee (BRC) and Board Audit Committee (BAC).

The Credit Union applies the Three Lines of Defence model that articulates the key layers of risk management. The first line of defence originates or initiates risk, and is responsible for managing the risks and having place mechanisms to demonstrate controls are working effectively. The Second Line of Defence being the risk management function, headed by the Chief Risk Officer, which contributes toward the progressive development of the Credit Union's risk management framework. The function also provides management and the Board with risk reporting and maintains the regulatory compliance framework in line with regulatory expectations.

The BRC is responsible for developing and monitoring risk management policies and overseeing how management monitors compliance with the Credit Union's risk management policies and procedures and reviews the adequacy of the risk management framework in relation to the risks faced by the Credit Union. The BRC reports regularly to the Board of Directors on its activities. Management has established the Risk Management Team that contributes to the oversight of risk management and regularly reports to the BRC on their activities.

Risk management policies are established to identify and analyse the risks faced by the Credit Union, to set appropriate risk limits and controls, and to monitor risks and adherence to limits. Risk management policies and systems are reviewed regularly to reflect changes in market conditions and Credit Union activities. The Credit Union, through its training and management standards and procedures, aims to develop a disciplined and constructive control environment in which all employees understand their roles and obligations.

The BAC is responsible for overseeing the financial reporting, audit and control framework of the Credit Union. The BAC is assisted in its oversight role by Internal Audit, which is the third line of defence along with external audit. Internal Audit



#### 6.1. Risk management framework (continued)

undertakes both regular and ad hoc reviews of risk management controls and procedures, the results of which are reported to the BAC and the Board of Directors.

This note presents information about the Credit Union's exposure to Credit, Liquidity, Market and Operational risks, its objectives, policies and processes for measuring and managing risk, and the management of capital.

#### a) Credit risk

Credit risk is the risk of financial loss to the Credit Union if a member or counterparty to a financial instrument fails to meet its contractual obligations, and arises principally from the Credit Union's loans and receivables to members and other ADIs and investment securities. This risk is inherent in the Credit Union's lending activities.

#### Management of credit risk

The Board of Directors has delegated responsibility of the day-to-day management of credit risk to the Credit Team, Collections Team and Risk Management Team.

Credit risk is managed principally through embedded controls upon individual lending groups such as branches, call centres and business development. Lending is carried out within the parameters of lending policies (covering approvals, documentation and management), which have been developed having regard to statistical data and historical risk experience.

To maintain the quality of the lending portfolio, prudential standards have been followed and lending policies have been established.

Credit processes are typically structured so that loan origination, approval, document preparation, settlement and account monitoring and control are segregated to different individuals or areas. Credit must be evaluated against established credit policies and be structured, particularly in terms of security, to be prudent for the risk incurred. The Credit Team assesses credit beyond the lending authorities of lending groups and/or outside normal policies and guidelines. The Collections Team also assesses specific provision requirements where loan default has occurred and manages impaired assets in arrears with the aim of achieving the optimum result from such assets. Impaired assets in arrears are also referred to a third party Collections Agency with the expertise to achieve optimum results from such assets. The Risk Management Team regularly reviews credit quality, arrears, collective and specific provisions and reports to the Board of Directors.

Risk and Internal Audit personnel regularly test internal controls and adherence to credit policies and procedures.

The Credit Union applies standard credit risk assessment criteria to all extensions of credit, from credit scoring systems for basic retail products to complete credit assessment for commercial and business loans.

The quantification of credit risk is performed by analytical tools and models, which provide estimates of the probability of default. The output from this analysis provides support for the Collective Provision for Doubtful Debts.

Management regularly reports to the Board of Directors on arrears, portfolio analysis and stress testing, all approvals with an exception to policy, and all staff loans.

Counterparty risk for investments in financial instruments is limited to Australian owned banks, APRA regulated foreign subsidiary banks and other APRA regulated ADIs. The Credit Union has invested in a number of unrated Building Societies, Credit Unions and Mutual Banks, as well as other APRA regulated entities rated by Standard and Poors.

#### 6.1. Risk management framework (continued)



#### a) Credit risk (continued)

#### **Exposure to credit risk**

The Credit Union's maximum exposure to credit risk at balance date, in relation to each class of recognised financial asset, is the carrying amount of those assets as stated in the Statement of Financial Position. The maximum credit risk exposure does not take into account the value of any collateral or other security held, in the event other entities/parties fail to perform their obligations under the financial instruments in question. The Credit Union's maximum exposure to credit risk at the reporting date was:

		Loans and receivables to members			Loans and receivables to other ADIs		ty investments	Cash and cash equivalents	
	Note	2018 \$'000	2017 \$'000	2018 \$'000	2017 \$'000	2018 \$'000	2017 \$'000	2018 \$'000	2017 \$'000
Carrying amount	4.3, 3.1,4.1	514,765	544,125	57,740	58,783	27,126	26,126	8,033	23,584
Individually impaired									
Gross amount		-	-	-	-	-	-	-	-
Provision for impairment	3.1,3.2	-	-	-	-	-	-	-	-
Carrying amount		-	-	-	-	-	-	-	-
Past due but not impaired									
Days in arrears: < 8 days		2,329	1,661	_	_				_
< 8 days > 8 days to 1 month		3,691	4,304	-	-	-	-	-	-
> 1 to 2 months		2,052	2,502	-	-	-	-	-	-
> 2 to 3 months		419	2,289	-	-	-	-	-	-
> 3 months		2,053	1,473	-	-	-	-	-	-
Carrying amount		10,544	12,229	-	-	-	-	-	-

#### 6.1. Risk management framework (continued)

a) Credit risk (continued)

			Loans and receivables to Loans and receivables to members other ADIs		Held to maturi	ty investments	Cash and cash equivalents		
		2018	2017	2018	2017	2018	2017	2018	2017
	Note	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000
Neither past due nor impaired									
Secured by mortgage		497,225	523,688	-	-	-	-	-	-
Investment grade		-	-	43,740	48,783	27,126	26,126	7,379	22,931
Unrated		-	-	14,000	10,000	-	-	-	-
Other		7,182	8,364	-	-	-	-	654	653
Net deferred income and expense	3.1	(72)	20	-	-	-	-	-	-
Carrying amount		504,335	532,072	57,740	58,783	27,126	26,126	8,033	23,584
Provision for Impairment	3.2	(114)	(176)	-	-	-	-	-	-
Total adjusted carrying amount		514,765	544,125	57,740	58,783	27,126	26,126	8,033	23,584
Restructured Loans		3,721	1,383	-	-	-	-	-	-

As at balance date, there were no individual members that have loans that represent more than 10% of the Credit Union's net assets.

#### Impaired loans and receivables

Impaired loans and receivables are those that the Credit Union has determined it is probable they will be unable to collect the entire principal and interest due according to the contractual terms of the loan agreement. As at balance date, there were no loans identified as individually impaired (2017: \$0).

#### Past due but not impaired loans

This relates to loans and receivables where contractual interest or principal payments are past due, but the Credit Union believes that impairment is not appropriate on the basis of the level of security/collateral available and/or the stage of collection of amounts owed to the Credit Union.

#### **Restructured loans**

Restructured loans are loans where the original contractual terms have been modified due to deterioration in the borrower's financial position and where the Credit Union has made concessions that it would not otherwise consider. During the financial year loan balances totalling \$3,721,000 were renegotiated (2017: \$1,383,000).

## NOTES TO THE FINANCIAL STATEMENTS

For the year ended 30 June 2018



#### 6.1. Risk management framework (continued)

#### a) Credit risk (continued)

	Note	2018 \$'000	2017 \$'000
The Credit Union's maximum exposure to credit risk for loans to n was:	nembers at t	•	•
Illawarra NSW		304,459	321,258
Sydney NSW		146,372	152,787
Far South Coast NSW		11,755	12,109
Other NSW/ACT		23,477	23,567
Victoria		6,336	11,772
QLD		10,379	12,023
WA		6,842	6,895
Other		5,331	3,870
	3.1	514,951	544,281

An estimate of the fair value of collateral and other security enhancements held against financial assets is shown below:

		d receivables – embers		eivables – other NDIs
	2018	2017	2018	2017
	\$'000	\$'000	\$'000	\$'000
Against individually impaired				
- Property	-	-	-	-
Against past due but not impaired				
- Property	17,877	19,549	-	-
- Other	2,322	2,322	-	-
Against neither past due nor impaired				
- Property	1,124,431	1,117,337	-	-
- Other	1,126	855	-	
Total value of collateral held	1,145,756	1,140,063	-	
Average Loan to Valuation ratio	44.93%	46.78%		

#### Collateral

The Credit Union holds collateral against loans and advances to members in the form of interests over property, other registered securities over assets and guarantees. Mortgage insurance contracts are entered into in order to manage the credit risk around the residential loan mortgage portfolio, where the loan to value ratio exceeds 85%. Estimates of fair value are based on the value of collateral assessed at the time of borrowing, and generally, are not updated except when a loan is individually assessed as impaired. Collateral is not held over loans and receivables to other ADIs and held to maturity investments.

#### 6.1. Risk management framework (continued)

#### a) Credit risk (continued)

The Credit Union obtained the following non-financial assets by taking possession of collateral held as security.

	2018	2017
	\$'000	\$'000
Nature of non-financial assets – Property	-	-
Nature of non-financial assets – Motor vehicle	-	-
	-	

#### Write-off policy

The Credit Union writes-off a loan balance when the Collections Team determines that the loan is uncollectable. This determination is reached after considering information such as the occurrence of significant changes in the borrower's financial position such that the borrower can no longer pay the obligation, or that proceeds from collateral will not be sufficient to pay back the entire balance. These debts can be referred to a third party agency for further recovery action.

#### Settlement Risk

Settlement risk is the risk of loss due to the failure of any counterparty to honour its contractual obligations. The Credit Union's operations may give rise to this risk at the time of settlement of transactions, but this risk is mitigated for certain types of transactions by conducting settlements through a settlement/clearing agent to ensure that a transaction is settled only when both parties have fulfilled their contractual settlement obligations.

#### b) Liquidity risk

#### Exposure to liquidity risk

Liquidity risk can arise from excessive withdrawals, excessive demand for loan funding, concentration of large deposits held by a small number of members as well as maturity disparities between assets and liabilities.

The Credit Union has a liquidity management strategy that ensures that enough high-quality liquid assets (HQLA) are always available for the Credit Union's cash flow and liquidity requirements. The Credit Union also has other liquid assets over and above HQLA prudential requirements, and these are included in total liquidity calculations. Liquidity standards which are set and approved by the Board ensure that at a minimum the APRA standards are sufficiently met. Liquidity management is monitored on a daily basis.

Details of the Credit Union's ratio of net liquid assets to deposits at the reporting date and during the reporting period were as follows:

	2018	2017
	%	%
HQLA at 30 June	13.51	13.99
HQLA average for the period	13.32	13.52
HQLA maximum for the period	14.44	15.37
HQLA minimum for the period	12.41	11.95
Total liquidity at 30 June	15.89	16.97



#### 6.1. Risk management framework (continued)

#### b) Liquidity risk (continued)

#### Management of liquidity risk

The Credit Union's approach to managing liquidity is to ensure, as far as possible, that it will always have sufficient liquidity to meet its obligations when due, under both normal and stressed conditions, without incurring unacceptable losses or risking damage to the Credit Union's reputation. The Credit Union has an overdraft facility in place to assist in adequately managing liquidity.

The Credit Union's Risk Management Team assists with the oversight of asset and liability management – including liquidity risk management. The Credit Union's liquidity policies are approved by the Board of Directors, after endorsement by the Risk Management Team and the BRC. Liquidity policies address liquidity management including the observance of trigger levels, stress testing and cash flow forecasting. Stress testing is performed over at least the next 12 months and involves various scenarios including ones that are significantly worse than those that have been observed in the past.

#### 6.1. Risk management framework (continued)

#### b) Liquidity risk (continued)

The following are the contractual maturities of financial liabilities, including estimated interest payments and excluding the impact of netting agreements:

	Note	Carrying amount	Gross nominal inflow/ (outflow)	Less than 1 month	1-3 months	3 months to 1 year	1-5 years	More than 5 years
		\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000
30 June 2018								
Non-derivative liabilities								
Deposits – retail	4.2	507,166	(508,434)	(364,259)	(57,054)	(86,360)	(761)	-
Deposits – wholesale	4.2	63,000	(63,182)	(34,525)	(24,606)	(4,051)	-	-
Payables	5.4	3,503	(3,503)	(3,050)	(233)	(218)	(2)	-
	-	573,669	(575,119)	(401,834)	(81,893)	(90,629)	(763)	-
Unrecognised finance commitments	-		<u> </u>					
- approved but undrawn loans	7.2	14,083	(14,083)	(9,818)	(2,028)	(2,237)	-	-
		587,752	(589,202)	(411,652)	(83,921)	(92,866)	(763)	-
30 June 2017								
Non-derivative liabilities								
Deposits – retail	4.2	565,074	(565,557)	(383,808)	(68,198)	(113,357)	(194)	-
Deposits – wholesale	4.2	50,500	(50,761)	(8,012)	(38,171)	(4,578)	-	-
Payables	5.4	4,368	(4,368)	(3,234)	(654)	(480)	-	-
	-	619,942	(620,686)	(395,054)	(107,023)	(118,415)	(194)	-
Unrecognised finance commitments		-	••••	/	• • •	• - •	. /	
- approved but undrawn loans	7.2	16,906	(16,906)	(8,573)	(3,520)	(4,813)	-	-
		636,848	(637,592)	(403,627)	(110,543)	(123,228)	(194)	-



#### 6.1. Risk management framework (continued)

#### c) Market risk

Market risk is the risk that changes in market prices, such as interest rates applicable to Community Alliance Credit Union Limited, will affect the Credit Union's income or the value of its holdings of financial instruments. The objective of market risk management is to manage and control market risk exposures within acceptable parameters, while optimising the return.

#### Interest rate risk

The principal tool to measure and control interest rate risk exposure within the Credit Union's interest earning assets and liabilities is Value at Risk (VaR). The VaR is the estimated loss that will arise over a specified period of time (holding period) from an adverse market movement with a specified probability (confidence level). The VaR model used is based upon a 99 percent confidence level and assumes a 20-day holding period. The VaR model used is based mainly on historical simulation, taking account of market data from the previous year. The Credit Union positions some of its low rate call savings deposits from the one month repricing point to various repricing points to more accurately match the cash outflow of the product. The Credit Union is of the view that these assumptions more realistically reflect the true nature of low rate on-call savings deposits.

Although VaR is an important tool for measuring market risk, the assumptions on which the model is based do give rise to some limitations, including the following:

- A 20-day holding period assumes it is possible to hedge or dispose of positions within that period. This is considered to be a realistic assumption in almost all cases but may not be the case in situations in which there is severe market illiquidity for a prolonged period;
- A 99 percent confidence level does not reflect losses that may occur beyond this level. Even within the model used there is a one percent probability that losses could exceed the VaR;
- The use of historical data as a basis for determining the possible range of future outcomes may not always cover all possible scenarios, especially those of an exceptional nature; and
- The VaR measure is dependent upon the Credit Union's position and the volatility of market interest rates. The VaR of an unchanged position reduces if the market interest rate volatility declines and vice versa.

A summary of the VaR position of the Credit Union at 30 June is as follows:

	2018	2017
	\$'000	\$'000
Interest rate risk – Value at Risk	298	397
At the reporting date the interest rate profile of the Credit Union's intere	st bearing financial	instruments
was:		
Fixed rate instruments		
Financial assets	345,639	392,248
Financial liabilities	(235,830)	(268,273)
	109,809	123,975
Variable rate instruments		
Financial assets	235,100	234,415
Financial liabilities	(334,428)	(346,018)
	(99,328)	(111,603)

#### 6.1. Risk management framework (continued)

#### d) Fair Values

#### Fair values versus carrying amounts

The fair values of financial assets and liabilities, together with the carrying amounts shown in the Statement of Financial Position, are as follows:

					30 June 20	18			
	Note		Carrying amoun	nt \$'000			Fair value \$'00	0	
	-	Held-to- maturity	Loans and Receivables	Financial Liabilities	Total	Level 1	Level 2	Level 3	Total
Assets carried at amortised cos	t								
Loans to members	3.1	-	514,951	-	514,951	-	514,898	-	514,898
Loans to other ADIs	3.1	-	57,740	-	57,740	-	57,970	-	57,970
Floating rate notes	4.3	27,126	-	-	27,126	-	27,291	-	27,291
Cash and cash equivalents*	4.1	-	8,033	-	8,033				
		27,126	580,724	-	607,850	-	600,159	-	600,159
Liabilities carried at amortised	cost								
Deposits	4.2	-	-	(507,166)	(507,166)	-	(495,589)	-	(495,589)
Wholesale deposits	4.2	-	-	(63,000)	(63,000)	-	(63,051)	-	(63,051)
Payables*	5.4	-	-	(3,503)	(3,503)				
		-	-	(573,669)	(573,669)	-	(558,640)	-	(558,640)

\*The Credit Union has not disclosed the fair values for financial instruments such as cash and cash equivalents, short-term trade receivables and payables, because their carrying amounts are a reasonable approximation of fair values. There have been no transfers between the valuation levels during 2018 (2017: Nil).



## 6.1. Risk management framework (continued)

#### d) Fair Values (continued)

					30 June 20	17			
	Note		Carrying amou	nt \$'000			Fair value \$'00	0	
		Held-to- maturity	Loans and Receivables	Financial Liabilities	Total	Level 1	Level 2	Level 3	Total
Assets carried at amortised cos	t								
Loans to members	3.1	-	544,281	-	544,281	-	555,608	-	555,608
Loans to other ADIs	3.1	-	58,783	-	58,783	-	58,973	-	58,973
Floating rate notes	4.3	26,126	-	-	26,126	-	26,320	-	26,320
Cash and cash equivalents*	4.1	-	23,584	-	23,584				
		26,126	626,648	-	652,774	-	640,901	-	640,901
Liabilities carried at amortised	cost								
Deposits	4.2	-	-	(565,074)	(565,074)	-	(544,616)	-	(544,616)
Wholesale deposits	4.2	-	-	(50,500)	(50,500)	-	(50,807)	-	(50,807)
Payables*	5.4	-	-	(4,368)	(4,368)				
		-	-	(619,942)	(619,942)	-	(595,423)	-	(595,423)

\*The Credit Union has not disclosed the fair values for financial instruments such as cash and cash equivalents, short-term trade receivables and payables, because their carrying amounts are a reasonable approximation of fair values.





#### 6.1. Risk management framework (continued)

#### d) Fair Value (continued)

A number of the Credit Union's accounting policies and disclosures require the determination of fair values. Fair values have been determined for measurement and/or disclosure purposes based on the following methods. Where applicable, further information about the assumptions made in determining fair values is disclosed in the notes specific to that asset or liability.

#### Cash and cash equivalents

The carrying amount approximates fair value because of their short term to maturity or the fact that they are receivable on demand.

#### **Payables**

The carrying amount approximates fair value as they are short term in nature.

#### Loans and receivables

The fair values of loans and receivables, excluding impaired loans, are estimated using discounted cash flow analysis, based on current incremental lending rates for similar types of lending arrangements. The nominal interest rates used have been applied to all interest payments received for loans repricing in a given period. The methodology used to determine the net fair value of the known future cash flows is in accordance with generally accepted discounted cash flow analysis. The net fair value of impaired loans was calculated by discounting expected cash flows using a rate which includes a premium for the uncertainty of the cash flows.

#### Deposits

The carrying amount of at call deposits approximates fair value as they are short term in nature or are payable on demand.

The fair value of term deposits carried at amortised cost is estimated using discounted cash flow analysis, based on current incremental deposit rates for similar deposit products. The nominal interest rates used have been applied to all interest payments made for deposits repricing in a given period. The methodology used to determine the net fair value of the known future cash flows is in accordance with generally accepted discounted cash flow analysis.

#### **Interest bearing liabilities**

This includes interest payable for which the carrying amount is considered to be a reasonable estimate of the net fair value. For liabilities which are long term, net fair values have been estimated using the rates currently offered for similar liabilities with remaining maturities.

#### Fair value hierarchy

The different levels have been defined as follows:

- Level 1: Quoted prices (unadjusted) in active markets for identical assets or liabilities.
- Level 2: Inputs other than quoted prices included within Level 1 that are observable for the asset or liability, either directly (i.e. as process) or indirectly (i.e. derived from process).
- Level 3: Inputs for the asset or liability that are not based on an observable market data (unobservable inputs).

#### e) Operational risk

Operational risk is the risk of direct or indirect loss arising from a wide variety of causes associated with the Credit Union's processes, personnel, technology and infrastructure, and from external factors other than credit, market and liquidity risks, such as those arising from legal and regulatory requirements and generally accepted standards of corporate behaviour. Operational risks arise from all of the Credit Union's operations.



#### 6.1. Risk management framework (continued)

#### e) Operational Risk (continued)

The Credit Union's objective is to manage the operational risk so as to balance the avoidance of financial losses and damage to the Credit Union's reputation with overall cost effectiveness and to avoid control procedures that restrict initiative and creativity.

The primary responsibility for the development and implementation of controls to address operational risk is assigned to Senior Management within each business unit. This responsibility is supported by the development of overall Credit Union standards for the management of operational risk in the following areas:

- Requirements for appropriate segregation of duties, including the independent authorisation of transactions;
- Requirements for the reconciliation and monitoring of transactions;
- Compliance with regulatory and other legal requirements;
- Requirements for the reporting of operational losses and proposed remedial action;
- Training and professional development;
- Ethical and business standards; and
- Risk mitigation, including insurance where this is effective.

Compliance with the Credit Union's standards is supported by a programme of periodic reviews undertaken by Compliance and Internal Audit. The results of Compliance and Internal Audit reviews are discussed with the management of the business unit to which they relate, with summaries submitted to the BAC and Senior Management of the Credit Union.

#### 6.2. Capital management

#### **Regulatory capital**

APRA sets a prudential capital requirement (PCR) for each ADI that sets capital requirements in excess of the minimum capital requirement of 8%. A key input into the PCR setting process is the Credit Union's Internal Capital Adequacy Assessment Process (ICAAP). The PCR remains confidential between each ADI and APRA in accordance with accepted practice. The Credit Union calculates capital requirements by analysing various major risks faced by the Credit Union and ensuring appropriate levels of capital are maintained to cover those risks. Major risks considered include credit risk, interest rate risk, liquidity risk, operational risk, reputational risk and economic risk.

The Credit Union's regulatory capital is analysed in two tiers:

- Tier 1 capital, which includes retained profits and the property revaluation reserve after deductions for certain capitalised expenses, intangible assets, and net deferred tax assets; and
- Tier 2 capital, which includes collective impairment allowances.

The Credit Union's policy is to maintain adequate capital to protect the interests of members, cover risk and support future growth. The Credit Union has complied with all externally imposed capital requirements throughout the period.

The Credit Union's regulatory capital position at 30 June was as follows:

	2018	2017
	\$'000	\$'000
Regulatory capital	40,984	40,263
Risk weighted assets	268,540	283,776
Regulatory capital expressed as a percentage of total risk weighted assets	15.26%	14.19%



## 7. Other notes 7.1. Operating leases

The Credit Union leases out portions of its Young St building under operating leases typically running for a period of two to five years. All leases have options for renewal. Lease revenue comprises of a base amount plus an incremental contingent rental. Contingent rentals are based on either movements in consumer price index or a fixed rate. The future minimum lease payments receivable by the Credit Union under non-cancellable leases are as follows:

	2018 \$'000	2017 \$'000
Less than one year	223	121
Between one and five years	318	115
	541	236

During the year ended 30 June 2018 \$204,000 was recognised as rental income (2017: \$126,000). Repairs and maintenance expense, recognised in property expenses was as follows:

Income-generating property	5 5	8
7.2. Commitments Capital expenditure commitments		
Capital expenditure commitments not taken up in the financial statements		
- payable less than one year	30	485
Lease expenditure commitments		
Operating leases (non-cancellable)		
- payable less than one year	139	181
- payable between one and five years	187	320
	326	501

The Credit Union leases retail branches to provide financial services to its members. The leases typically run for a period of three to five years, with an option to renew after that date. Lease rentals are generally indexed annually for inflation. During the financial year ended 30 June 2018, \$176,000 was recognised as an expense in the Statement of Profit or Loss and Other Comprehensive Income in respect of operating leases (2017: \$252,000).

#### **Credit related commitments**

Binding commitments to extend credit are agreements to lend to a customer as long as there is no violation of any condition established in the contract. Since many of the commitments are expected to expire without being drawn upon, the total commitment amounts do not necessarily represent future cash requirements.

Approved but undrawn loans	14,083	16,906

#### 7.3. Contingent liabilities

In the normal course of business, the Credit Union enters into various types of contracts that give rise to contingent or future obligations. These contracts generally relate to the financing needs of members. The Credit Union uses the same credit policies and assessment criteria in making commitments and conditional obligations for off-balance sheet risks as it does for on-balance sheet loan assets. The Credit Union holds collateral supporting these commitments where it is deemed necessary.



#### 7.3. Contingent liabilities (continued)

Letters of credit and financial guarantees written are conditional commitments issued by the Credit Union to guarantee the performance of a member to a third party.

	2018	2017
	\$'000	\$'000
Performance bonds	36	55

#### 7.4. Related parties

Key management personnel are those persons having authority and responsibility for planning, directing, and controlling the activities of the entity, directly or indirectly, including any directors (whether executive or otherwise) of the entity. During the 2017-18 period, key management personnel would consist of all Directors which served during the period, as well as the following senior managers.

Directors	Key Management Personnel
Mr R Downs	Mr B Kotic (Chief Executive Officer)
Mr A Abela (resigned February 2018)	Mr A Perkiss (Deputy Chief Executive Officer)
Mr P Kell	Mr T Ellem (General Manager Member Services)
Ms N Murray	Ms B Hogan (Chief Financial Officer/Company Secretary)
Mr M Halloran	Mr R Coldwell (Chief Information Officer)
Ms D De Santis	
Mr C Bloomfield	
Mr A Frino (appointed February 2018)	

#### **Transactions with Key Management Personnel**

In addition to their salaries, the Credit Union also provides non-cash benefits to key management personnel and contributes to superannuation funds on their behalf.

#### **Key Management Personnel compensation**

The aggregate key management personnel compensation related to Senior Managers and Directors is included in 'personnel expense' and is as follows:

	2018	2017
	\$	\$
Short term employee benefits	1,325,699	1,558,406
Other long-term benefits	34,380	46,450
Post-employment benefits	119,988	139,783
Termination benefits		40,647
	1,480,067	1,785,286



#### 7.4. Related parties (continued)

Apart from the details disclosed in this note, no Director has entered into a material contract with the Credit Union since the end of the previous financial year, and there were no material contracts involving Directors' interests existing at year-end.

#### Loans to Key Management Personnel and their related parties

Details regarding the aggregate of loans made, guaranteed or secured by the Credit Union to key management personnel and their related parties are as follows:

	2018 \$	2017 \$
Aggregate of loans as at balance date Total undrawn revolving credit facilities available at balance date	1,409,764	937,286
Interest charged on loans and overdraft facilities	46,177	47,605

All loans to key management personnel are made on an arm's length basis, on the same terms and conditions as generally available to members. All loans are secured by a residential mortgage or unsecured personal loans, and no amounts have been written down or recorded as allowances, as the balances are considered fully collectable.

#### Key management personnel related parties

Mr Roger Downs, a Director of the Credit Union, is a consultant to Kells the Lawyers. The Credit Union has used the legal services of Kells the Lawyers. The total dollar value of these services provided for the year was \$6,397 (2017: \$5,825). This arrangement is on terms that are no more favourable than those available, or which might reasonably be expected to be available, on similar transactions to non-director related entities on an arm's length basis. There were no amounts owing to Kells the Lawyers at the end of the year.

#### 7.5. Events subsequent to balance date

There has not arisen in the interval between the end of the financial year and the date of this report any item, transaction or event of a material and unusual nature likely, in the opinion of the Directors of the Credit Union, to affect significantly the operations of the Credit Union, the results of those operations, or the state of affairs of the Credit Union, in future financial years.

#### 7.6. Auditor's Remuneration

Audit services		
Audit of the financial report	104,830	102,665
Other regulatory audit services	32,500	31,760
	137,330	134,425
Other services		
Taxation services	13,500	18,230
Professional advice services	19,900	8,560
	33,400	26,790
	170,730	161,215



#### 8. Accounting Policies

#### 8.1. Significant accounting policies

The accounting policies set out below have been applied consistently to all periods presented in these financial statements.

#### (a) Goods and services tax

Revenues, expenses and assets are recognised net of the amount of GST, where the amount of GST incurred is not recoverable from the ATO. In these circumstances, the GST is recognised as part of the cost of acquisition of the asset or as part of the expense.

Receivables and payables are stated with the amount of GST included. The net amount of GST recoverable from, or payable to, the ATO is included as an asset or liability in the Statement of Financial Position.

Cash flows are included in the Statement of Cash Flows on a gross basis. The GST components of cash flows arising from investing and financing activities that are recoverable from, or payable to, the ATO are classified as operating cash flows.

#### (b) Impairment of non-financial assets

The carrying amounts of the Credit Union's non-financial assets, other than deferred tax assets, are reviewed at each reporting date to determine whether there is any indication of impairment. If any such indication exists, then the asset's recoverable amount is estimated.

The recoverable amount of an asset or cash-generating unit (CGU) is the greater of its value in use and its fair value less costs to sell. In assessing value in use, the estimated future cash flows are discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset. For the purpose of impairment testing, assets that cannot be tested individually are grouped together into the smallest group of assets that generates cash inflows from continuing use that are largely independent of the cash inflows of other assets or groups of assets, the CGU.

An impairment loss is recognised if the carrying amount of an asset or its CGU exceeds its estimated recoverable amount. Impairment losses are recognised in profit or loss.

Impairment losses recognised in prior periods are assessed at each reporting date for any indications that the loss has decreased or no longer exists. An impairment loss is reversed if there has been a change in the estimates used to determine the recoverable amount. An impairment loss is reversed only to the extent that the asset's carrying amount does not exceed the carrying amount that would have been determined, net of depreciation or amortisation if no impairment loss has been recognised.

#### (c)Leases

Leases in terms of which the Credit Union assumes substantially all the risks and rewards of ownership are classified as finance leases. Upon initial recognition, the leased asset is measured at an amount equal to the lower of its fair value and the present value of the minimum lease payments. Subsequent to initial recognition, the asset is accounted for in accordance with the accounting policy applicable to that asset. Other leases are operating leases, and the leased assets are not recognised in the Statement of Financial Position.



#### 8.2. New accounting policies

A number of new standards, amendments to standards and interpretations are effective for annual periods beginning after 1 July 2018, and have not been applied in preparing these financial statements. Those standards with the most significant potential impact on the financial statements are outlined below:

AASB 9 Financial Instruments replaces the existing guidance in AASB 139 Financial Instruments: Recognition and Measurement. AASB 9 includes revised guidance on the classification of financial instruments, including a new expected credit loss model for calculating impairment of financial assets and the new general hedge accounting requirements. AASB 9 carries forward the guidance on recognition and de-recognition of financial instruments from AASB 139. AASB 9 is effective for annual periods beginning on or after 1 January 2018 with early adoption permitted. The Credit Union will apply AASB 9 from 1 July 2018. AASB 9 contains a new classification and measurement approach for financial assets that reflects the business model in which assets are managed and their cash flow characteristics. Three principal classification categories for financial assets are stipulated: measured at amortised cost, fair value through other comprehensive income (FVOCI) and fair value through profit or loss (FVTPL). Based on a preliminary assessment of possible changes to the classification and measurement of financial assets as at 30 June 2018, the Credit Union's current expectation is that the treatment of financial assets will remain largely unchanged and continue to be measured at amortised cost. AASB 9 replaces the 'incurred loss' model applied in AASB 139 with an expected credit loss (ECL) model. This will require considerable judgement in how changes in economic factors affect ECLs. The Credit Union has commenced work on the design and development of an Expected Credit Loss (ECL) impairment model for the calculation of ECL for its retail exposures. Until the model has been developed and fully tested, the actual impact of adopting AASB 9 on the Credit Union's financial statements on the application date has not yet been finalised and the estimated adjustment from the adoption of AASB 9 on the opening balances of the Credit Union's equity at 1 July is not disclosed.

AASB 15 Revenue from contracts with customers establishes a comprehensive framework for determining whether, how much, and when revenue is recognised. AASB 15 supersedes AASB 118 Revenue, and AASB 111 Construction Contracts along with a number of interpretations. AASB 15 is effective for annual reporting periods beginning on or after 1 January 2018, with early adoption permitted. The Credit Union will apply AASB 15 from 1 July 2018. The Credit Union does not anticipate the application of this standard will have any impact on its financial statements.

AASB 16 Leases removes the classification of leases as either operating or finance leases (for the lessee) effectively treating all leases as finance leases and, subject to limited exceptions, requires all leases to be capitalised on balance sheet. Lessor accounting would remain similar to current practice. AASB 16 is effective for annual reporting periods beginning on or after 1 January 2019 with early adoption permitted. The Credit Union has not yet determined the impact on the new requirements on its financial statements.

## DIRECTORS' DECLARATION For the Year ended 30 June 2018



- 1. In the opinion of the Directors of Community Alliance Credit Union Limited ("the Credit Union"):
  - a) The financial statements and notes that are set out on pages 21 to 55 are in accordance with the *Corporations Act 2001*, including:
    - (i) Giving a true and fair view of the Credit Union's financial position as at 30 June 2018 and of its performance for the financial year ended on that date; and
    - (ii) Complying with Australian Accounting Standards and the Corporations Regulations 2001.
  - b) There are reasonable grounds to believe that the Credit Union will be able to pay its debts as and when they become due and payable.
- 2. The Directors draw attention to note 1.2 to the financial statements, which includes a statement of compliance with International Financial Reporting Standards.

Signed in accordance with a resolution of the Directors:

R. Downs

Chairman of the Board

G. Bloomfield Chairman of the Board Audit Committee

Wollongong, 5<sup>th</sup> September 2018



# **Independent Auditor's Report**

To the members of Community Alliance Credit Union Limited

#### Opinion

We have audited the Financial Report of Community Alliance Credit Union Limited (the Company).

In our opinion, the accompanying Financial Report of the Company is in accordance with the *Corporations Act 2001*, including:

- giving a true and fair view of the Company's financial position as at 30 June 2018 and of its financial performance for the year ended on that date; and
- complying with Australian Accounting Standards and the Corporations Regulations 2001.

The Financial Report comprises:

- Statement of financial position as at 30 June 2018
- Statement of profit or loss and other comprehensive income, Statement of changes in equity, and Statement of cash flows for the year then ended
- Notes including a summary of significant accounting policies
- Directors' Declaration.

#### **Basis for opinion**

We conducted our audit in accordance with *Australian Auditing Standards*. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the Financial Report section of our report.

We are independent of the Company in accordance with *the Corporations Act 2001* and the ethical requirements of the *Accounting Professional and Ethical Standards Board's APES 110 Code of Ethics for Professional Accountants* (the Code) that are relevant to our audit of the Financial Report in Australia. We have fulfilled our other ethical responsibilities in accordance with the Code.

#### **Other Information**

Other Information is financial and non-financial information in Community Alliance Credit Union Limited's annual reporting which is provided in addition to the Financial Report and the Auditor's Report. The Directors are responsible for the Other Information.

Our opinion on the Financial Report does not cover the Other Information and, accordingly, we do not express an audit opinion or any form of assurance conclusion thereon.

In connection with our audit of the Financial Report, our responsibility is to read the Other Information. In doing so, we consider whether the Other Information is materially inconsistent with the Financial Report or our knowledge obtained in the audit, or otherwise appears to be materially misstated.

We are required to report if we conclude that there is a material misstatement of this Other Information, and based on the work we have performed on the Other Information that we obtained prior to the date of this Auditor's Report we have nothing to report.

#### **Responsibility of the Directors for the Financial Report**

The Directors are responsible for:

- preparing the Financial Report that gives a true and fair view in accordance with Australian Accounting Standards and the Corporations Act 2001
- implementing necessary internal control to enable the preparation of a Financial Report that gives a true and fair view and is free from material misstatement, whether due to fraud or error
- assessing the Company's ability to continue as a going concern and whether the use of the going concern basis of accounting is appropriate. This includes disclosing, as applicable, matters related to going concern and using the going



# **Independent Auditor's Report**

To the members of Community Alliance Credit Union Limited

concern basis of accounting unless they either intend to liquidate the Company or to cease operations, or have no realistic alternative but to do so.

#### Auditor's responsibilities for the audit of the Financial Report

Our objective is:

- to obtain reasonable assurance about whether the Financial Report as a whole is free from material misstatement, whether due to fraud or error; and
- to issue an Auditor's Report that includes our opinion.

Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with *Australian Auditing Standards* will always detect a material misstatement when it exists.

Misstatements can arise from fraud or error. They are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the Financial Report.

A further description of our responsibilities for the audit of the Financial Report is located at the Auditing and Assurance Standards Board website at: http://www.auasb.gov.au/auditors\_responsibilities/ar4.pdf. This description forms part of our Auditor's Report.

Richard

Partner Wollongong, 5<sup>th</sup> September 2018

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# Our locations

## Head Office / Wollongong

38-40 Young Street, Wollongong NSW 2500 13 22 49

## Dapto

47 Princes Highway, Dapto NSW 2530

## Corrimal

225 Princes Highway, Corrimal NSW 2518

## Helensburgh

114 Parkes Street, Helensburgh NSW 2508

